



2023 Service Dates & Deadlines Billing Policies & Fees

2023 Service Dates

- Winter 2023: January 4 - February 28
 - HGR Closed/No lessons: March 1-12
- Spring 2023: March 13 - May 25
 - HGR Closed/No lessons: May 29 - June 1
- Summer 2023 Session 1: June 5 - June 29
 - HGR Closed/No lessons: July 3-6
- Summer 2023 Session 2: July 10 - August 24
 - HGR Closed/No lessons: August 28 - September 7
- Fall 2023 Session 1: September 11 - November 16
 - HGR Closed/No lessons: November 20 - November 23
- Fall 2023 Session 2: November 27 - December 21
 - HGR Closed/No lessons: December 25, 2023 - January 4, 2024

Rider Registration & Medical Releases are due the 1st of the month for the next session.

Ex: Dec. 1, 2022 is the deadline for registration for services provided January - February 2023.

- Jan. 1, 2023 for services to be provided March - May 2023
- April 1, 2023 for services to be provided June 2023
- May 1, 2023 for services to be provided July - August 2023
- August 1, 2023 for services to be provided September - November 2023

Scholarship Applications are due the 1st of the month for the following session.

Ex: Dec. 1, 2022 is the deadline for scholarship applications for HGR's Winter 2023 session

- Jan. 1, 2023 is the deadline for Spring 2023 Session: March - May 2023
- April 1, 2023 is the deadline for Summer 2023 Session 1: June 2023
- May 1, 2023 is the deadline for Summer 2023 Session 2: July - August 2023
- August 1, 2023 is the deadline for Fall 2023 Session 1: September - October 2023
- September 1, 2023 is the deadline for Fall 2023 Session 2: November - December 2023

Scholarship grants are awarded by the 16th of the month for the following session.

- HGR's Program Coordinator will contact award recipients via email by the 16th.

2023 Rider & Participant Fee Schedule

- Participant Fees from families who private pay are due the 1st and 16th of each month.
- Ozaukee & Sheboygan County CLTS & CCOP Invoices are due the 5th of each month for services provided throughout the month prior.
- Ozaukee County CCS Invoices are due the 7th of each month for services provided throughout the month prior.

See next page for HGR's Program Fees & Cancellation Policies.



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HGR's Program Fees & Cancellation Policy

- Equine Services for Heroes
 - US Military Veterans participate for FREE at Heaven's Gait Ranch.
 - Lessons are sponsored 100% by the generosity of our donors.
- Equine Assisted Learning (including Telehealth Remote Services) for Individuals with Special Needs or Disabilities:
 - \$120.00 for a 45 minute group lesson (\$1,200 for 10 weeks)
 - \$140.00 for a 45 minute private lesson (\$1,400 for 10 weeks)
- Therapeutic Riding for Individuals with Special Needs or Disabilities:
 - \$120.00 for a 45 minute group lesson (\$1,200 for 10 weeks)
 - \$140.00 for a 45 minute private lesson (\$1,400 for 10 weeks)
- *Through the generosity of our donors, Heaven's Gait Ranch offers partial scholarships for families who privately pay and qualify for financial assistance. Families with questions on how to apply should inquire with our Program Coordinator about the Andy Mueller Memorial Scholarship. Available funds vary by season. Families who are awarded scholarships should expect to pay \$45 out of pocket for each group lesson, while donor funding will cover the rest.

Note: HGR is an approved provider for participants referred to us for services from Sheboygan County CLTS & CCOP, as well as Ozaukee County CLTS, LSS, & CCS. However, HGR does not accept funding from IRIS, Outreach, Premier, or private health insurance policies.

HGR's Cancellation Policy

Occasionally HGR will cancel lessons due to extreme weather or on site working conditions; participants will not be charged whenever HGR initiates a cancellation. When it's raining/snowing, alternative activities are safely planned for the day in the barn, which may include unmounted activities or telehealth, remote services. All staff come to work because they're expecting their participants to show. The lesson fee is the same whether the participant engages in mounted or unmounted activities.

If a participant cancels within 24 hours of their scheduled lesson time, then the participant is personally charged for the full cost of the lesson. This includes families who pay out of pocket, participants on scholarship, and participants funded by county agencies. We understand that health emergencies arise; however, if a participant misses three consecutive lessons, then they will lose their allotted day and time for the remainder of the session. Participants may not begin a new session with an outstanding balance from previous lessons provided or last minute cancellations initiated by the participant/family.